

MTAC UG 1 Purpose and Overview

The mission of the *PostalOne!*, SASP, Intelligent Mail User Group 1 will be to address and resolve issues identified and to define and review improvements in functionality across the *PostalOne!*, SASP and Intelligent Mail systems. The User Group 1 will create ad hoc subgroups to address specific issues as necessary.

Purpose

To resolve identified issues and to define and review improvements in functionality across the *PostalOne!*, SASP and Intelligent Mail systems.

Approach

To collaborate with the industry to understand new and/or existing issues and to determine next steps or actions to be taken to address and resolve those issues.

Goal

The *PostalOne!*, SASP, Intelligent Mail User Group 1 will become the formal vehicle for the cross-exchange of technical systems information to ensure the industry and Postal Service work together throughout the lifecycle of software deployments.

MTAC UG1 Accomplishments for 2013

- To collaborate with the industry to understand new and/or existing issues. Review and determine criticality
 - 559 Issues have been scheduled
 - 535 Issues have been corrected
 - 53 Issues to be scheduled
- Collaborate with the UG1 for October 2013 Full-Service Gap requirements
- Inform upcoming software changes for each release including release notes and Tech Guides
- Created 3 subgroups to address industry concerns

Subgroup: MLOCR Full service Gaps

- Implemented First Class MLOCR Bundle-Based Flats with eDoc Postage and Qualification Reporting
- Testing Standard class MLOCR Bundle-Based Flats
- Testing third party Co-Pal for logical mailers

Subgroup: MicroStrategy Reporting Content & Performance

- Established 40 page reporting business requirements document
 - Scorecard and report enhancement
 - Mail quality data export
 - Education, report communications and marketing
 - Ongoing Q&A dialog with developers
 - Next steps: Review Full Service Invoicing Reports
- Monitor and improve MicroStrategy report usage and performance

Subgroup: eDOC Upload Performance

- Evaluate upload time measurement methodologies
- Identify ways to resolve upload timing issues